

# Morco Products Ltd



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 Email [sales@morcoproducts.co.uk](mailto:sales@morcoproducts.co.uk)  
 Web [www.morcoproducts.co.uk](http://www.morcoproducts.co.uk)

Dear Sir/Madam,

Thank you for enquiring about our extended service contract for your Morco combination boiler. If you would like to make arrangements for the on-going care of your boiler, we can offer you the opportunity to join our service contract scheme, giving you peace of mind and protection. Please read the summary of cover overleaf.

If you would like to take advantage of this scheme please simply complete the tear-off application form below and return it to Morco Products Ltd at the above address.

For further information about the service contract scheme, please contact the customer service team between 8.30am and 5.00pm Monday to Friday on 01482 325456.

Yours faithfully

Aftersales Department

## Morco Service Contract Application Form

Home Address	Caravan Park Address (including plot number)
<b>Name:</b>	
<b>Post Code:</b>	<b>Post Code:</b>
<b>Telephone Number:</b>	<b>Telephone Number:</b>
<b>Mobile Number:</b>	<b>Caravan Make &amp; Model:</b>
<b>E-mail Address:</b>	<b>Caravan Serial Number:</b>

<b>Boiler Model No:</b>	<b>Serial No:</b>	<b>Date of Commissioning:</b>
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### Payment Details

I would like to take out an Extended Warranty policy – **1 year £150.00**

I would like to pay by (please tick **ONE** of the following options)

- **Credit/Debit Card**  (Morco will contact you for card details if paying by this method)
- **Cheque/Postal Order**  (please enclose a cheque or postal order **made payable to Morco Products Ltd** with your application)
- **Monthly Direct Debit - Service Contract Scheme (£12.50 per month)**  (please complete and return direct debit form and tick a box below to designate payment date)

Please debit my account on: 1<sup>st</sup>  8<sup>th</sup>  15<sup>th</sup>  22<sup>nd</sup>  each month.

<b>DECLARATION</b>	
The signature(s) below confirm(s) acceptance of the summary of cover conditions overleaf, and I understand that I/we Will receive a copy of the terms and conditions with my/our contract acknowledgement letter.	
<b>Signature(s):</b>	<b>Date:</b>



## Summary of Cover

Duration of cover is for 1 year which includes breakdown cover and an annual safety and maintenance inspection.

Benefits to you are a free safety and maintenance inspection, no call-out or labour charges and no parts charge after 1<sup>st</sup> inspection. No limit to number of call-outs or cost of parts.

Using your unique contract number you will be connected to our fully trained customer service team who will deal with your call in a professional and effective manner giving advice or arranging a service call.

Response time of 1 – 3 working days, (subject to engineer availability).

## What is covered?

All Morco combination boiler models from FEB 24E (FEB 24HE & CPM excluded) onwards, installed in a caravan holiday home or residential park home sited in mainland Great Britain; sited on a bone fide UK park. The appliance must be in a satisfactory working order prior to application. For the avoidance of doubt GB does not include Eire or Isle of Wight.

## What is not covered?

Morco water heaters. Boiler de-scale. Frost damage. Boilers installed outside mainland Great Britain. Any unauthorised additions and adjustments made to the boiler. Any boiler in a damaged or faulty condition or with an inadequate gas or water supply which prevents proper functioning.

**Details of our full terms & conditions are available on request.**

**Morco Products Limited collects, stores and uses your personal data in accordance with our Privacy Notice, which is available on request or can be viewed on our website here**

<http://morcoproducts.co.uk/privacy.html>